

## General Installation Notes

### Important Information About shopLink v6.5

December, 2009

This is a mission critical application. It is strongly recommended that new releases be installed on a separate system where they can be tested BEFORE being released on a live system.

Windows 98 or greater is required to operate shopLink.

Go to the TIW web site at [www.tiwcorp.com](http://www.tiwcorp.com) and check for the existence of a *General Patch*. If one is available, download and apply it before using shopLink.

If you have any questions, TIW Technical Support would be happy to assist you. We can be reached at 610.258.5161 between the hours of 9 am and 6 pm ET, Monday through Friday.

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### What is included in this shipment for new customers

shopLink CD which has:

- README.RTF (Contains last minute valuable information)
- shopLink Program files
- SOC (if licensed)
- Visual FoxPro Runtime files
- Sample Company
- shopLink HTML Doc-On-Disk (Microsoft Explorer required)

One Label, with the Activation Key and Serial Number, on back of CD case

### What is included in this shipment for upgrade customers

shopLink CD, which has:

- README.RTF (last minute valuable information)
- shopLink Program files
- SOC (if licensed)
- Visual FoxPro Runtime files
- Sample Company
- shopLink HTML Doc-On-Disk (Microsoft Explorer required)

One Label, with the Activation Key and Serial Number, on back of CD case

### Special Note

**The shopLink program requires VFP9 Runtime and a new OCX to operate. Make sure to select the option to install Visual FoxPro Runtime during the installation process even if the VFP9 Runtime already exists on your workstations if upgrading from a version prior to v6.5 and do not have ALERE Accounting v6.5 installed. All workstations must be updated.**

**Make sure you are the local administrator in windows or a network administrator on the server when installing the software.**

**Run the Pack and Reindex utility before performing the upgrade.**

### Memory Recommendations

At least 1GB of RAM memory is recommended. Greater than 1GB of RAM will directly affect the speed of the program.

### HTML Manual Installation

A Microsoft Security Update 896358 prevents CHM (compiled HTML files) from being viewed when they are being loaded from a network drive or remote server. This can affect computers running Windows XP or Vista with this update.

If the HTML manual cannot be viewed when the Help button on a screen is selected, then follow these instructions.

1. Start the program and go to *File > Company Defaults*.
2. Select the *Use HTML Help and HTML Manual on Workstations* options.
3. Save the change, exit the screen, and restart shopLink. The workstation will automatically download the manual from the server and use it locally. Thereafter, the manual will automatically be updated whenever the manual on the server is updated and shopLink is restarted on the workstation.
4. Right click on your desk top shortcut to the ALERE manual and select "Properties".

5. Change the target to:  
     "C:\TIWRUN\LK\SHOPLINK.CHM"  
     (Assuming your runtime files are at C:\TIWRUN)
6. Change the "Start In:" directory to "C:\TIWRUN\LK".
7. Start the manual from your desk top shortcut. If you get a message asking if you want to start the program, select "Always" or "Yes".
8. Verify that the contents and index show at the left side of the screen. If they do not, click on the "Show" button at the top left of the screen. If you do not have that button, use your mouse to drag the bar just inside the left edge of the screen to the right.

The Manual should now work both from the shortcut or from within shopLink.

## Upgrading from Previous Versions

DO NOT INSTALL OVER PREVIOUS VERSIONS OF SHOPLINK! It is required that you always install in an empty directory using one of the two following methods:

1. Accept the new program directory (substituting your server drive letter if necessary) to which the installation program defaults.  
     After the installation is complete, copy the **wsinfo.dbf**, **wslogins.\***, **wsrptprf.dbf**, and **ws\_pref.\*** files from the previous version to the new program directory. This will bring forward your key company information, existing logins, and all accounting setup information.  
     If you have a multiuser system, the start up properties on each workstation will need to be pointed to the new directory.
2. The first time you install the program, create a generic directory which will hold all versions of the program files now and in the future.  
     Install the program in that directory.  
     On subsequent versions, before running the installation program, rename the generic directory (i.e. LKOLDV60).  
     Start the installation program and change the default directory for the program files to the now empty generic program directory.  
     After the installation is complete, copy the **wsinfo.dbf**, **wslogins.\***, **wsrptprf.dbf**, and **ws\_pref.\*** files from the previous version to the new program directory. This will bring forward your key company information, existing logins, and all accounting setup information.  
     The start up properties on each workstation will not need to be pointed to a new directory using this method.  
     **Note** - Make sure to install the VFP9 Runtime program on every workstation running shopLink. Use the workstation installation from the CD or run SETUPMU from the server if it was installed.

## Updating Company Files

The WSUPDATE routine, which previously was run from the Access FoxPro command line, has been replaced by *TIW File Update*.

Start shopLink, go to *System > TIW File Update* and update each company.

## Updates with Modifications

If modifications included changing the WSHOOKS.DBF, then open the table, delete any records that do not pertain to the modifications, and copy the file to the new program directory.

If you have made modifications, such as changing the size of the item number field, then copy the following databases to your new program directory:

<b>wsdata</b>	<b>ws_lingo</b>	<b>wstable</b>
<b>wsffdefs</b>	<b>wsmapfrm</b>	
<b>wsindex</b>	<b>wspaswd</b>	

## Linking with ALERE

On the shopLink *Company Defaults* screen, set the version to **TIWL3** for ALERE v3.2 or higher and **TIWL** for v3.1 or earlier.

## Changes to SOC Installation

Refer to the SOC Installation Instructions section of the HTML manual if installing SOC with Sage Pro.